

# **REQUEST FOR PROPOSAL**

**OPC-RFP-T-2025-6**

**For**

**Technical Services Regarding Review of Pepco's Net Metering  
Program and Consumer Billing Experience**

**Sponsored by the**

**Office of the People's Counsel for the District of Columbia**

RFP Issue Date: August 4, 2025

Proposal Due Date: August 20, 2025

**Scope of Work (SOW): Expert Consultant – Review of Pepco's Net Metering  
Program and Consumer Billing Experience**

**Background:**

The Office of the People's Counsel for the District of Columbia (OPC) seeks the services of a qualified expert in solar billing and net metering to evaluate the performance of Pepco's net metering program. This evaluation will be centered on the experience of Ms. Levinson, a District resident and solar customer, who has reported serious issues with Pepco's billing, metering, and customer service related to her participation in the net metering program. The expert will review the specific facts of her case and provide an informed opinion on whether Pepco's conduct aligns with regulatory requirements and industry best practices.

**Objectives:**

The consultant will assess the accuracy, consistency, and regulatory compliance of Pepco's net metering practices as applied to Ms. Levinson. The consultant's findings will inform OPC's advocacy before the Public Service Commission of the District of Columbia and help determine whether broader systemic issues are affecting solar consumers across the District.

**Scope of Work:****1. Comparative and Policy Context**

- Provide high-level comparisons to how similar issues are handled in other jurisdictions with mature net metering programs.
- Comment on whether Ms. Levinson's experience is consistent with or divergent from industry standards in customer service, billing dispute resolution, and solar integration.

**2. Recommendations and Reporting**

- Provide a written expert memorandum summarizing findings, conclusions, and recommendations for remedying or addressing any identified deficiencies in Pepco's handling of net metering.
- If needed, advise OPC on broader implications for solar policy and utility oversight in the District, including recommendations for further investigation or systemic reforms.

**Deliverables:**

- Written expert memorandum evaluating Pepco's net metering performance in Ms. Levinson's case
- Identification of potential billing errors, tariff violations, or system deficiencies
- Recommendations for corrective action and regulatory follow-up
- Consultation with OPC staff and participation in briefings, as needed

**Timeline:**

The consultant's review should begin promptly upon engagement, with a preliminary memorandum delivered within [30] days, and continued support provided as needed during the course of OPC's regulatory proceedings.

**Qualifications:**

- At least 5 years of experience in electric utility billing, net metering, or distributed energy resources
- Familiarity with utility tariffs, metering systems, and regulatory compliance in net metering programs
- Strong analytical and technical writing skills, with the ability to translate complex findings into clear, actionable recommendations

## **SECTION 9 – PROPOSAL DEADLINE AND METHOD FOR SUBMISSION**

The times stated in this document refer to Eastern Daylight Time (EDT). The Office must receive proposals by **4:00 p.m. EDT on August 20**. All proposals received after this deadline will not be considered. Interested firms and individuals must submit **an electronic version (email attachment) in PDF format**.

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**The electronic version must be emailed to:**

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