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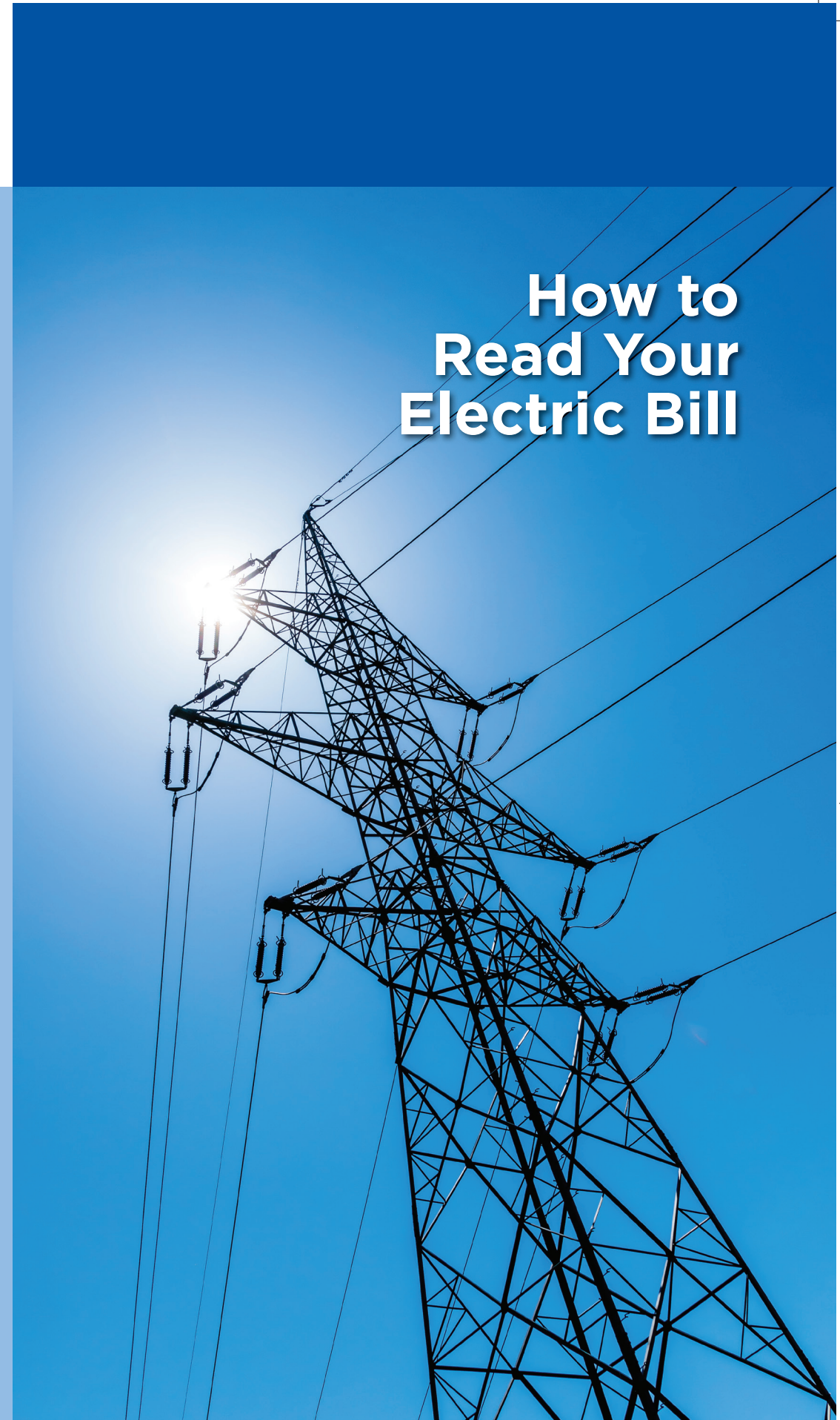


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How to Read Your Electric Bill




The Office of the People's Counsel has prepared this guide to help consumers understand the charges and fees that appear on utility bills in the District of Columbia.

Because of the wide variety of possible billing options, your bill may differ slightly from these examples. Please contact OPC's Consumer Services Division for more information.



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Your electric bill - Jan 2015

for the period **December 27, 2014 to January 26, 2015**

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PEPCO CUSTOMER
Account number: 0123 4567 890
Your service address: 2603 MAIN ST SE
 WASHINGTON DC 20020-3103
Bill Issue date: Jan 29, 2015

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How to contact us
 Customer service (Mon-Fri, 7am - 8pm) **202-833-7500**
 Hearing Impaired (TTY) **202-872-2369**
 ¿Problemas con la factura? **202-872-4641**
 Electric emergencies & outages (24 hours) **1-877-737-2662**
 Visit pepco.com for service, billing and correspondence information.
 Pepco is regulated by - DC Public Service Commission, dcpsc.org
 1333 H St NW, Washington DC 20005, 202-626-5100
 Consumer Advocate - Office of People's Counsel, opc-dc.gov
 1133 Fifteenth St NW, Washington DC 20005, 202-727-3071

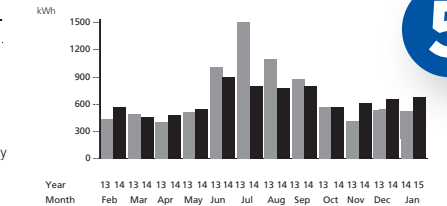
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Summary of your charges

Balance from your last bill	\$110.00
Your payment(s) - thank you	\$110.00
Balance forward as of Jan 29, 2015	\$0.00
New electric distribution charges - Pepco	\$23.48
New electric supply charges - SOS Provider Pepco	\$59.50
Total amount due by Feb 19, 2015	\$82.98

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Your monthly Electricity use in kWh
Daily temperature averages: Jan 2014: 40° F Jan 2015: 38° F



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Return this coupon with your payment made payable to Pepco

Account number **0123 4567 890**
 Total amount due by Feb 19, 2015 **\$82.98**
 Total amount due after Feb 19, 2015 **\$83.98**

Amount Paid: \$

PEPCO CUSTOMER
 2603 MAIN ST SE
 WASHINGTON DC 20020-3103

812006220 02 AV 0.360 2C06220
 700001009915835400000000000016350000000082980000000099330002

Your electric bill for the period
December 27, 2014 to January 26, 2015

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PEPCO CUSTOMER
Account number: 0123 4567 890
Details of your Electric Charges
 Residential-R - service number 0012 3456 7890 7001 4001 05
 Electricity you used this period

Meter Number	Current Reading	Previous Reading	Difference	Multiplier	Total Use
NXA108148187	Jan 26	Dec 27	658	1	658
Usage (kWh)	015778 (actual)	015120 (actual)			

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Your next meter reading is scheduled for **February 25, 2015**

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Delivery Charges: These charges reflect the cost of bringing electricity to you. Current charges for 30 days, **winter rates in effect.**

Type of charge	How we calculate this charge	Amount(\$)
Distribution Services:		
Customer Charge		9.25
Energy Charge	First 400 kWh x \$0.0081750 per kWh	3.27
Energy Charge	Last 258 kWh x \$0.0157364 per kWh	4.06
Residential Aid Discount Surcharge	698 kWh x \$0.0005150 per kWh	0.34
Administrative Credit	698 kWh x \$0.0005465 per kWh	0.36
Subtotal (set by DC PSC)		16.56
Energy Assistance Trust Fund	698 kWh x \$0.000607 per kWh	0.04
Sustainable Energy Trust Fund	698 kWh x \$0.0015000 per kWh	0.99
Public Space Occupancy Surcharge	698 kWh x \$0.0019400 per kWh	1.28
Delivery Tax	698 kWh x \$0.0070000 per kWh	4.61
Subtotal (Not set by DC PSC)		6.92
Total Electric Delivery Charges:		23.48

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Electric Distribution and SOS Supply Summary - Pepco

Balance from your last bill	\$110.00
Payment Jan 10	\$100.00
Payment Jan 15	\$10.00
Total Payments	\$110.00
Electric Charges (Residential-R)	\$82.98
New electric charges	\$82.98
Total amount due by Feb 19, 2015	\$82.98

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Check here to enroll in the Direct Debit plan Sign and date here _____

By signing here, you authorize Pepco to electronically deduct the amount of your monthly bill from your checking account each month. The check you send with this signed authorization will be used to set up Direct Debit. You understand that we will notify you each month of the date and amount of the debit, which will be on or after the due date stated on your monthly bill. You understand that to withdraw this authorization you must call Pepco. You understand that Pepco does not charge for this service, but that your bank may have charges for this service.

Customer Service Centers


Washington DC 701 Ninth St NW 2300 Martin Luther King Ave SE	(Mon - Fri) 8:30am - 5:15pm (Mon - Fri) 9:00am - 5:00pm	Maryland 201 West Gude Dr, Rockville 8300 Old Marlboro Pk, Forestville	(Mon - Fri) 10:00am - 2:00pm (Mon, Wed, Fri) 10:00am - 2:00pm
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Any inquiry or complaint about this bill should be made prior to the due date, in order to avoid late charges.

Electronic Check Conversion - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Printed on recyclable paper.

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Your electric bill for the period

December 27, 2014 to January 26, 2015

PEPCO CUSTOMER
Account number: 0123 4567 890

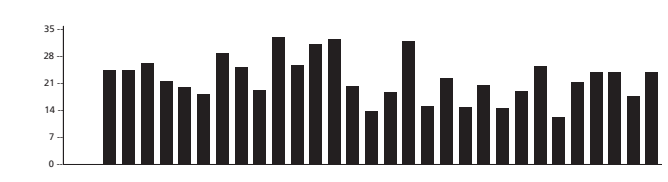
Generation Services:
 Minimum Charge Includes First 30 kWh 2.57
 Energy Charge Last 628kWh x \$0.0857100 per kWh 53.82
 Procurement Cost Adj 658 kWh x \$0.0002137 per kWh 0.14
Total Electric Supply Charges: 59.50
Total Electric Charges - Residential-R 82.98

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Energy Usage History

	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15
TEMP	46°	41°	43°	56°	58°	67°	75°	83°	81°	73°	63°	46°	38°
DAYS	29	32	29	29	29	32	30	29	33	29	33	31	30
KWH	507	558	453	474	538	876	789	767	781	555	605	639	658

Your daily electricity use for this bill period. Visit My Account at pepco.com to see your hourly electricity use.



NOTE TO CONSUMERS
 Some customer bills will appear different from this sample Pepco bill. Customers who are eligible for a Residential Aid Credit, the Residential Aid Discount, or customers who have a third party energy supplier will see that information displayed in different locations. If you have questions about any of these services or whether they appear on your bill, please contact an OPC consumer services representative for assistance.

- 1 BILLING PERIOD**
Shows the dates you received service and the dates you are being billed for.
- 2 ACCOUNT DETAILS**
The name registered to the account, the service location and your account number.
- 3 CONTACT INFORMATION**
Phone numbers for customer service, emergencies and outages, and how to contact OPC.

- 4 SUMMARY OF YOUR CHARGES**
A summary of your previous balance, payments received, charges for service used, amount due now and the name of your energy provider. This section also displays important messages about your bill including charges and any discounts that apply.
- 5 ENERGY USE COMPARISON**
Displays up to 24 months of energy usage data.
- 6 PAYMENT COUPON**
The portion you return with your payment. To expedite processing, your name, your mailing address and the address to mail your payment to Pepco are pre-printed on it.

- 7 DETAILS OF YOUR ELECTRIC CHARGES**
This section displays your rate classification, your home's meter number, actual or estimated meter reading, kilowatt hours used and your next meter reading date.
- 8 DELIVERY/DISTRIBUTION**
A detailed breakdown of your distribution charges with the cost of delivering electricity to you.
- 9 SUPPLY CHARGES**
Details of the cost for Pepco to buy the produced electricity to serve you. This portion of your bill is where you can find Pepco's price to compare your rate to offers from other companies.

- 10 ELECTRIC SUMMARY**
Itemization of any changes or adjustments made to your account which may include bill payment plans during the current billing period. Your bill may not print this summary if none apply.
- 11 DIRECT DEBIT ENROLLMENT**
How to have the amount of your monthly bill automatically deducted from your bank account.
- 12 ENERGY USAGE HISTORY**
Details of your daily electric use for the current billing period and a 12 month history showing the average monthly temperature, days in the billing cycle and kilowatt hours used.