

Office of the People's Counsel for the District of Columbia
Sandra Mattavous-Frye, People's Counsel
1133 15th Street N.W., Suite 500, Washington, D.C. 20005
(202) 727-3071. Fax (202) 727-1014. TTY/TDD (202) 727-2876
www.opc-dc.gov . Twitter @DCOPC. www.facebook.com/DCPeoplesCounsel



For Immediate Release: Friday, July 22, 2016
Contact: Doxie A. McCoy, Public Information Officer
(202) 261-1180, dmccoy@opc-dc.gov

OPC Helping Consumers Keep the Power on During Heat Wave and Addressing Slight Increase in Pepco Disconnections

Washington, D.C. -- As meteorologists are predicting the hottest weather of the summer beginning today, the Office of the People's Counsel is assisting consumers who recently had their electricity turned off or are threatened with disconnection. OPC notes a slight increase in disconnections among Pepco customers in the District of Columbia over recent weeks.

“Members of OPC’s Consumer Services Division are working with Pepco and its affected customers to resolve billing issues during a period when consumers are most vulnerable,” said People’s Counsel Sandra Mattavous-Frye. “We are keenly aware of how extreme weather conditions impact health and safety, and stand ready to assist District consumers, particularly seniors and others at higher risk.

OPC reminds consumers that District law bars utilities from disconnecting residences with delinquent electric bills on any day when the National Weather Service forecast that the temperature will be 95 degrees Fahrenheit or above.

We urge District residents affected by current or possible disconnections to contact the OPC Consumer Services Division at (202) 727-3071 for help paying utility bills.

###