Washington Gas
A WGL Company

ONE COMPANY. ONE TEAM.

# HORIZONS 2015:
## UNITING ENERGY, TECHNOLOGY AND CONSUMERS SYMPOSIUM

### CONSUMER TOOLKIT: HOW TO BECOME ENERGY SMART

MARK SHAVER / APRIL 18, 2015

# VARIABLE PORTIONS OF YOUR GAS BILL

- **COST OF THE GAS**
- **QUANTITY USED**

# TOOL FOR CONTROLLING COST

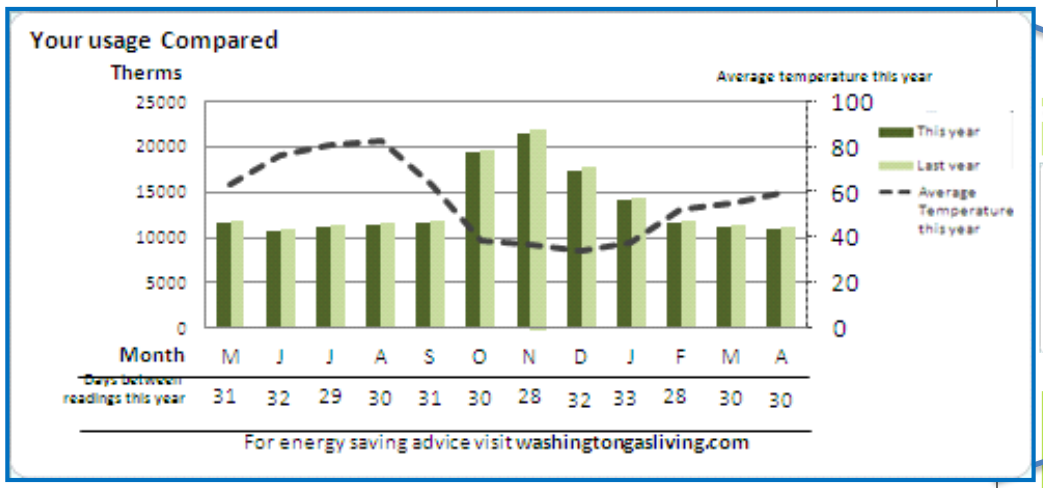
## DISTRICT OF COLUMBIA CUSTOMER CHOICE PROGRAM

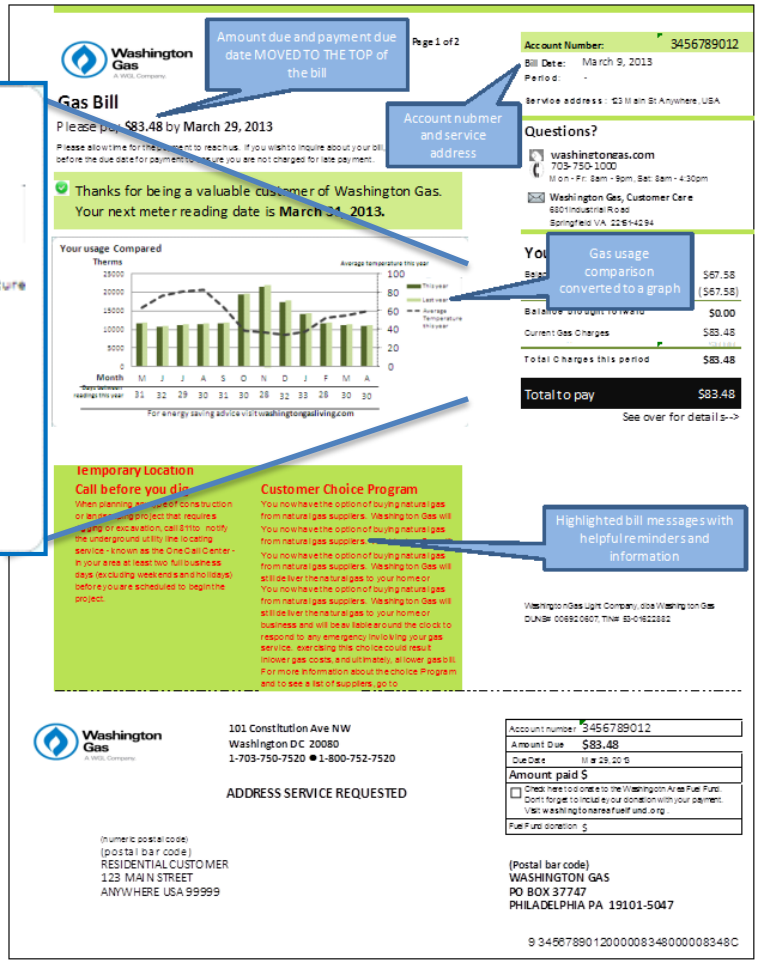
- **Available on a full-scale basis since 2001**
- **Six Licensed Retail Energy Providers Serving the District of Columbia**
  - **Offer pricing for the natural gas supply portion of your bill**
  - **May offer price incentives that could result in savings**
- **Obtain more information at:**
  - **Washington Gas – washingtongas.com or 703-750-1000**
  - **District of Columbia Office of People's Council – opc-dc.gov or 202-727-3071**
  - **Public Service Commission of the District of Columbia – dcpsc.org or 202-626-5100**

Washington Gas
A WGL Company

# TOOLS FOR CONTROLLING USAGE

## MONITOR & COMPARE YOUR USAGE PATTERNS



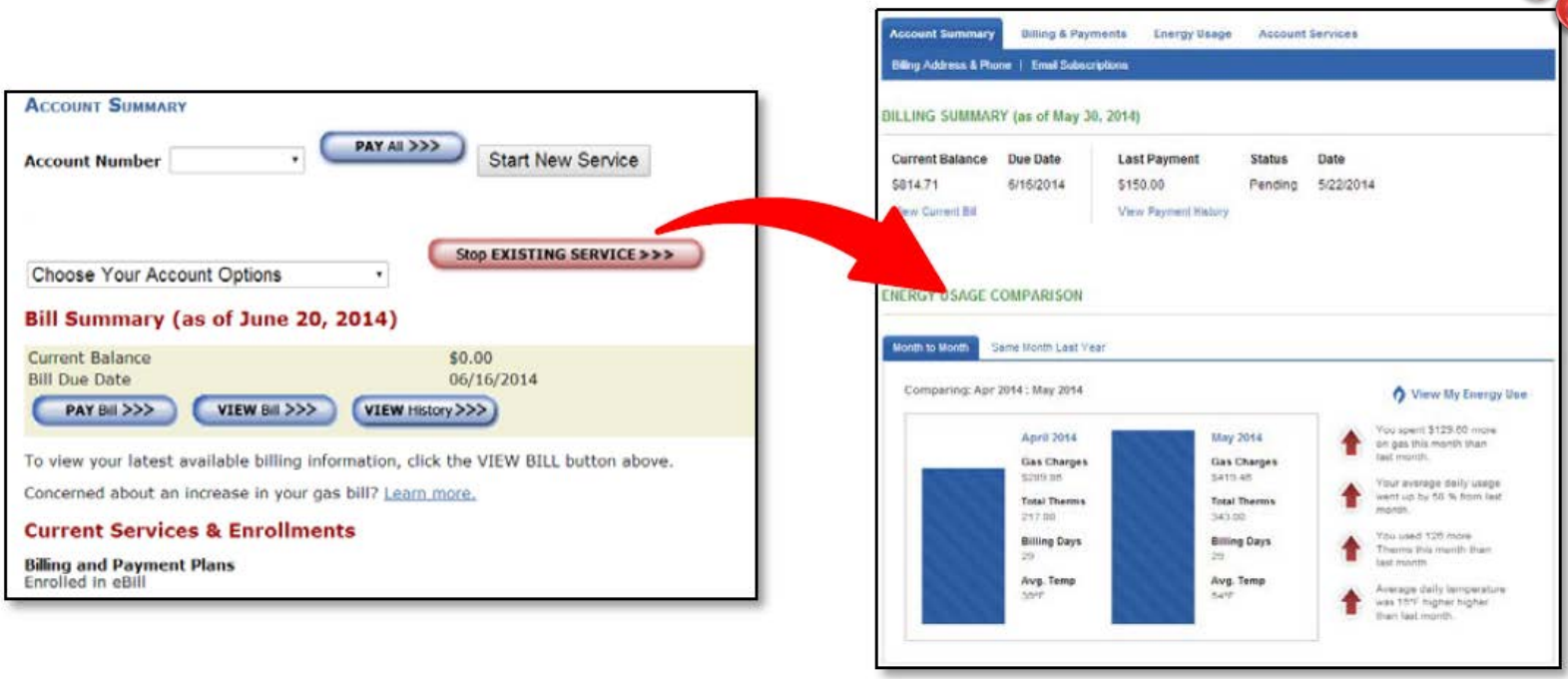




Washington Gas
A WGL Company

# TOOLS FOR CONTROLLING USAGE

## MONITOR & COMPARE YOUR USAGE PATTERNS

Coming Soon!




***Account Summary***

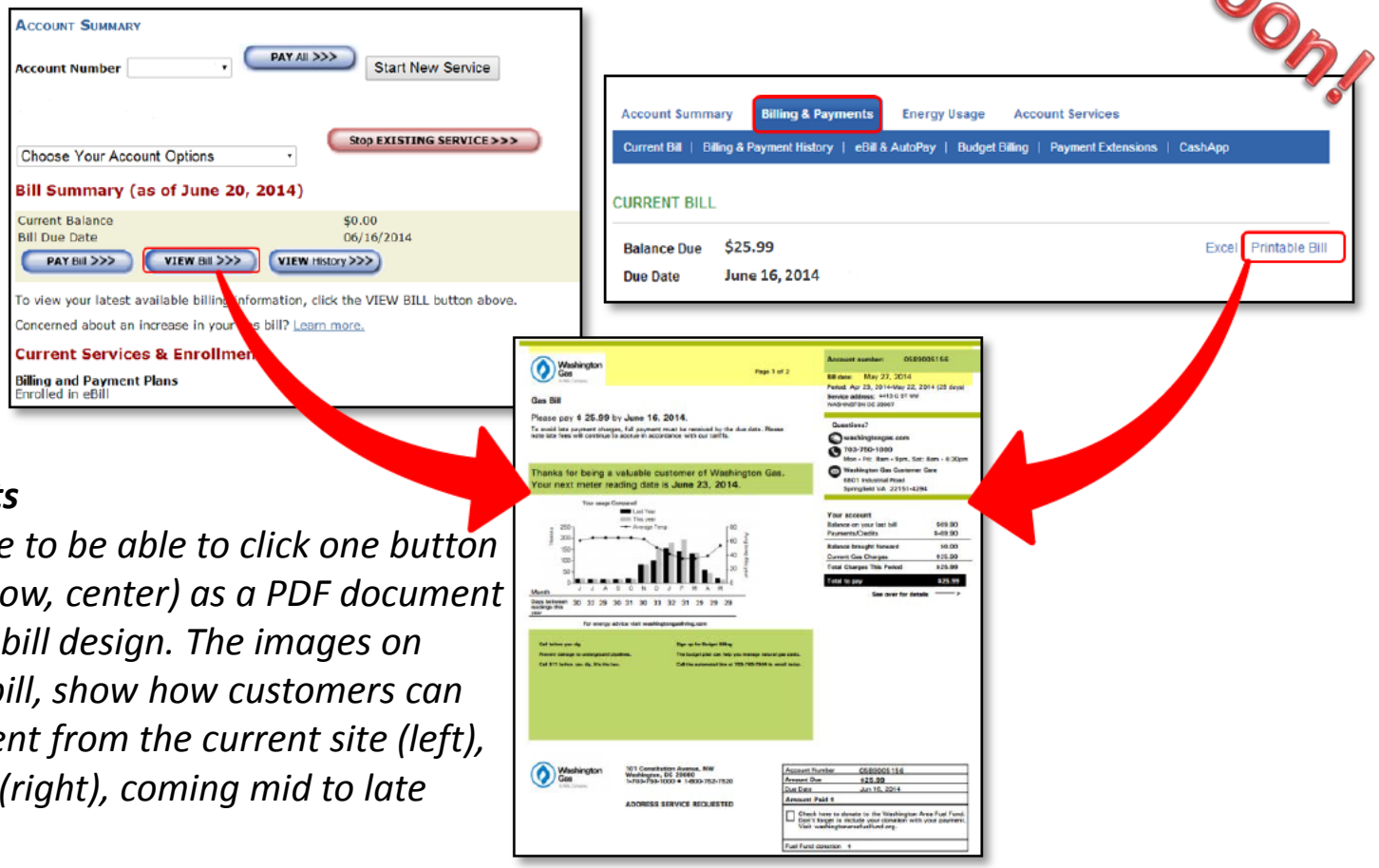
*The existing Account Summery at eservice.washgas.com is shown at left. On the right is an example of the enhanced account summary page, providing customers with more detail including month-to-month energy consumption comparisons and trends in natural gas usage.*

Washington Gas
A WGL Company

# TOOLS FOR CONTROLLING USAGE

## MONITOR & COMPARE YOUR USAGE PATTERNS

Coming Soon!




***Full Bill PDF Documents***

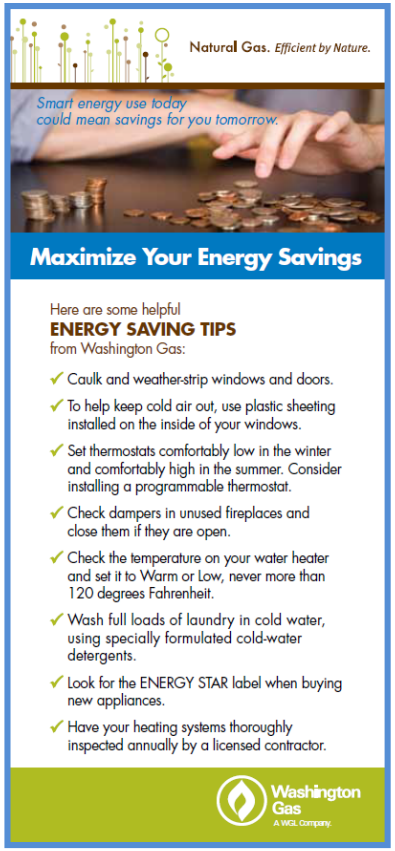
*Customers will continue to be able to click one button to see their full bill (below, center) as a PDF document using the user-friendly bill design. The images on either side of the PDF bill, show how customers can access the PDF document from the current site (left), and our enhanced site (right), coming mid to late 2015.*

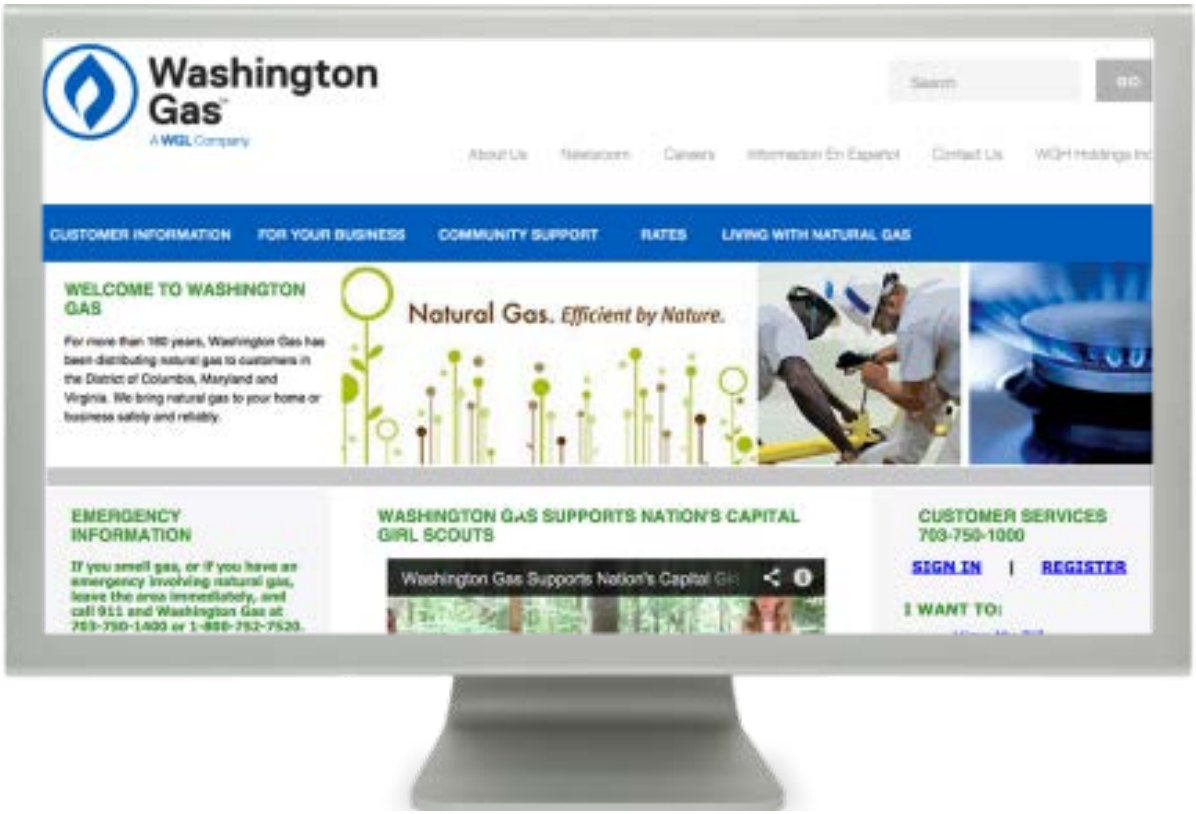
Washington Gas
A WGL Company

# TOOLS FOR CONTROLLING USAGE

## REDUCING YOUR USAGE

- **Find energy-efficiency tips at [www.washingtongas.com](http://www.washingtongas.com)**




Washington Gas
A WGL Company

# TOOLS FOR CONTROLLING USAGE

## REDUCING YOUR USAGE

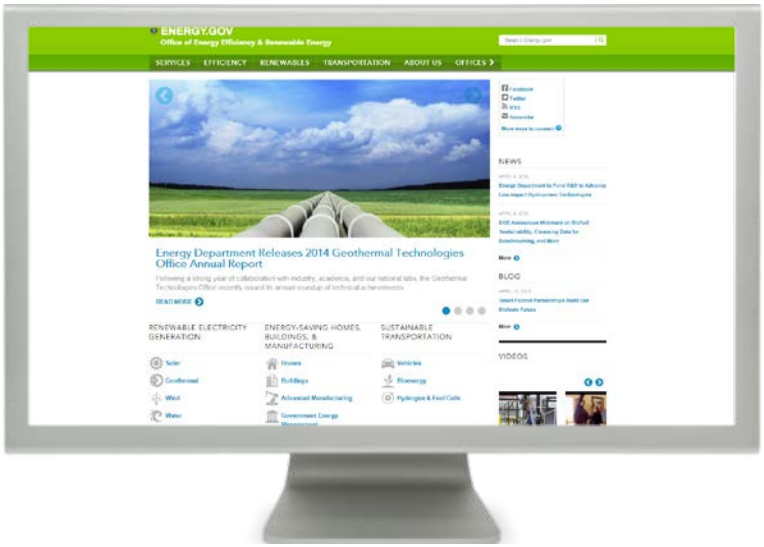
- **Contact the District of Columbia Sustainable Energy Utility (DC SEU)**
  - **Provides energy efficiency and renewal energy programs for District residents**
  - **Visit [www.dcseu.com](http://www.dcseu.com) or call 202-479-2222**

Washington Gas
A WGL Company

# TOOLS FOR CONTROLLING USAGE

## REDUCING YOUR USAGE

- **Other tools available:**
  - **U.S. Dept of Energy's Office of Energy Efficiency and Renewable Energy – www.eere.energy.gov/consumer or 877-337-3463**
  - **Alliance to Save Energy - www.energyhog.org**




Washington Gas
A WGL Company

# QUESTIONS

**Contact Washington Gas**

www.washingtongas.com

703-750-1000 or 800-752-7520

Natural Gas Emergencies – Dial 911, or the Washington Gas Emergency Leak Line at 703-750-1400/800-752-7520

Washington Gas
A WGL Company