



## My Account Self-service



## Horizons 2015

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April 18, 2015

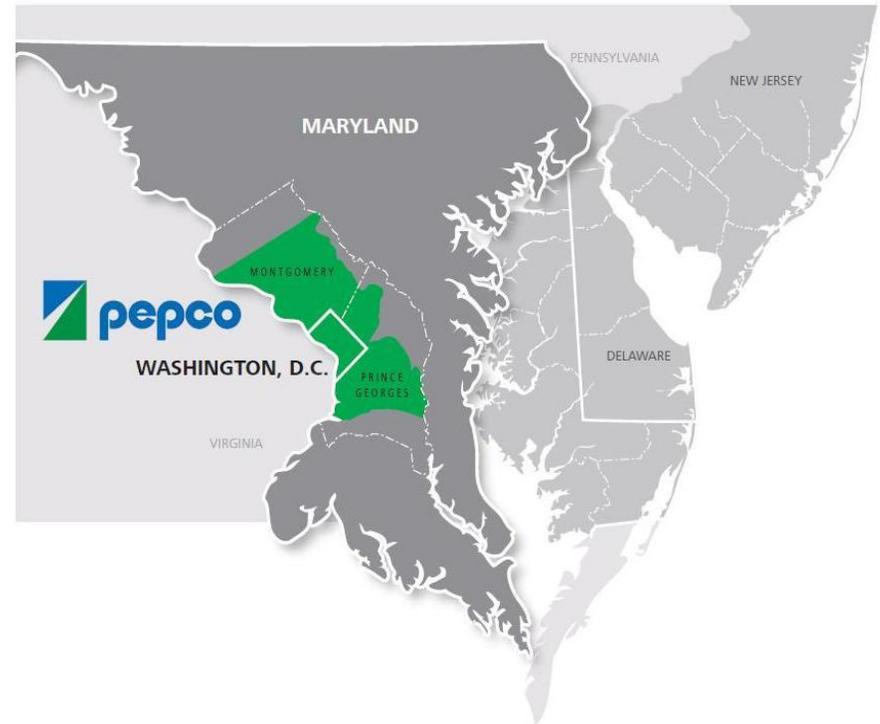
## About Pepco

- We provide safe, reliable and affordable electric service to more than 801,000 customers in Maryland and the District of Columbia
  - We are a regulated public utility owned by Pepco Holdings, Inc. (PHI)
  - PHI subsidiaries also include Atlantic City Electric, Delmarva Power and Pepco Energy Services



## Pepco Quick Facts

- First incorporated in 1896
- Service territory:  
640 square miles
- Customers served: 801,000
  - Washington, D.C.: 265,000
  - Montgomery County: 309,000
  - Prince George's County: 227,000
- Population served: 2.2 million
- Employees: 1,429
  - IBEW Local 1900: 1,120 members
- Facilities: 9
- Substations: 150
- Over the last 5 years, Pepco donated more than \$10.5 million to 2,100 local organizations



Zip Code: 20004

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**pepco**

**IMPROVING RELIABILITY**

**UPGRADING OUR ELECTRIC SYSTEM**

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LATEST NEWS

MY HOME MY BUSINESS COMMUNITY COMMITMENT EDUCATION AND SAFETY CONNECT WITH US

**Manage My Account**  
View usage and pay your bill online

Username  **SIGN IN**

Forgot username?

Don't have an account? [Register Now](#)

# My Account - Summary



## WELCOME TO MY ACCOUNT

YOUR PERSONAL RESOURCE FOR BETTER ENERGY MANAGEMENT



MY ACCOUNT SELECTION



HOME



VIEW & PAY BILL



EBILL (PAPERLESS)



ENERGY USE & BILL DATA



PLC VALUES



MANAGE MY ACCOUNT



BUDGET BILLING



LOG OFF

### BILLING INFORMATION

Account number  
Account name

Account Summary as of 04/08/2015

Last payment	\$307.37
Received 03/25/2015 Thank you!	
Account Balance	\$169.18
Payments recently made may not be reflected in account balance	

Bill Summary ending 04/06/2015

Amount due on 04/28/2015	\$169.18
Billing summary amount due is only updated at time of billing	

[VIEW AND PAY YOUR BILL](#)



Green Button  
Download My Data®

### View Your Daily and Hourly Energy Use

- View your Bill to Date
- See why your bill went up or down
- Compare your energy use to similar households
- See how and when your home uses energy

[TAKE CONTROL OF YOUR ENERGY USE HERE](#)

# My Account - Energy Use and Bill Data



  
MY ACCOUNT SELECTION

  
HOME

  
VIEW & PAY BILL

  
EBILL (PAPERLESS)

  
ENERGY USE & BILL DATA

  
PLC VALUES

  
MANAGE MY ACCOUNT

  
BUDGET BILLING

  
LOG OFF

## MY ACCOUNT

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Account Number  
Account Name
Account Address

My Bill
My Energy
My Usage
Calculate Improvements
Learn About Energy

Bill History
Bill Analysis

### Bill Center

Welcome Back

**Account Summary**
i

**Account status as of 4/8/2015**

Last Payment \$307.37  
Received 3/25/2015 - Thank you!

Account balance **\$169.18**

[View & Pay Bill](#)

**Bill Summary ending 4/7/2015**

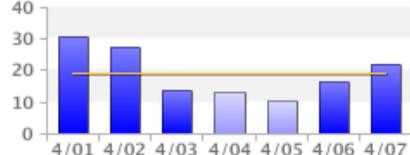
Previous balance	\$0.00
Total current charges	\$169.18
<b>Amount Due 4/28/2015</b>	<b>\$169.18</b>

Miscellaneous transactions not displayed here, such as budget billing, credits, refunds etc, may cause the Total Amount Due to not match the sum of the Previous Balance and Total Current Charges.

When does my home use energy?

Daily Energy Use and Average

— Average    ■ Weekday



kWh

4/01 4/02 4/03 4/04 4/05 4/06 4/07

Meter: Electric

**Bill to Date**

- As of 4/7/2015, your bill is approximately \$2
- You are 2 days into your current billing period
- Your average daily cost is \$1.16
- As of 4/7/2015, you have used 38 kWh
- This billing period is scheduled to end on 5/6/2015
- Projected Bill: \$59 - \$88 -- assuming you use energy at your current pace

# My Account - Energy Use and Bill Data

## Bill Highlights

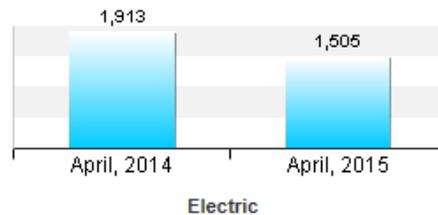
- Your energy charges were \$138.19 lower for this bill.
- Your electric usage decreased for this bill.
- The weather decreased your bill by \$31 - \$52.
- Your electric rate decreased your bill \$4.79 this month.

### Bill Analysis

Still have questions about this bill? Find out more about why your bill has changed.

## How does my usage compare?

Usage Comparison  
■ Electric (kWh)



### Bill History

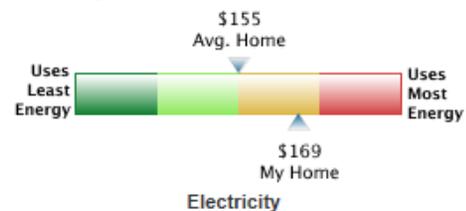
View and graph up to 24 months of information from your bills.

## Energy Use Analysis

View graphs of my daily or hourly energy use. Loading your energy charts may take several seconds.

## How does my home compare?

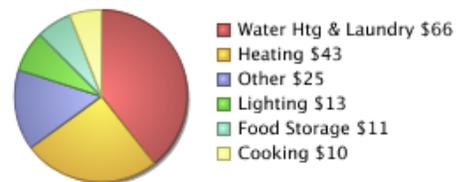
Electricity Costs 3/6/2015 to 4/6/2015



Your home used more energy than the average similar home.

## How does my home use energy?

Electricity Costs 3/6/2015 to 4/6/2015

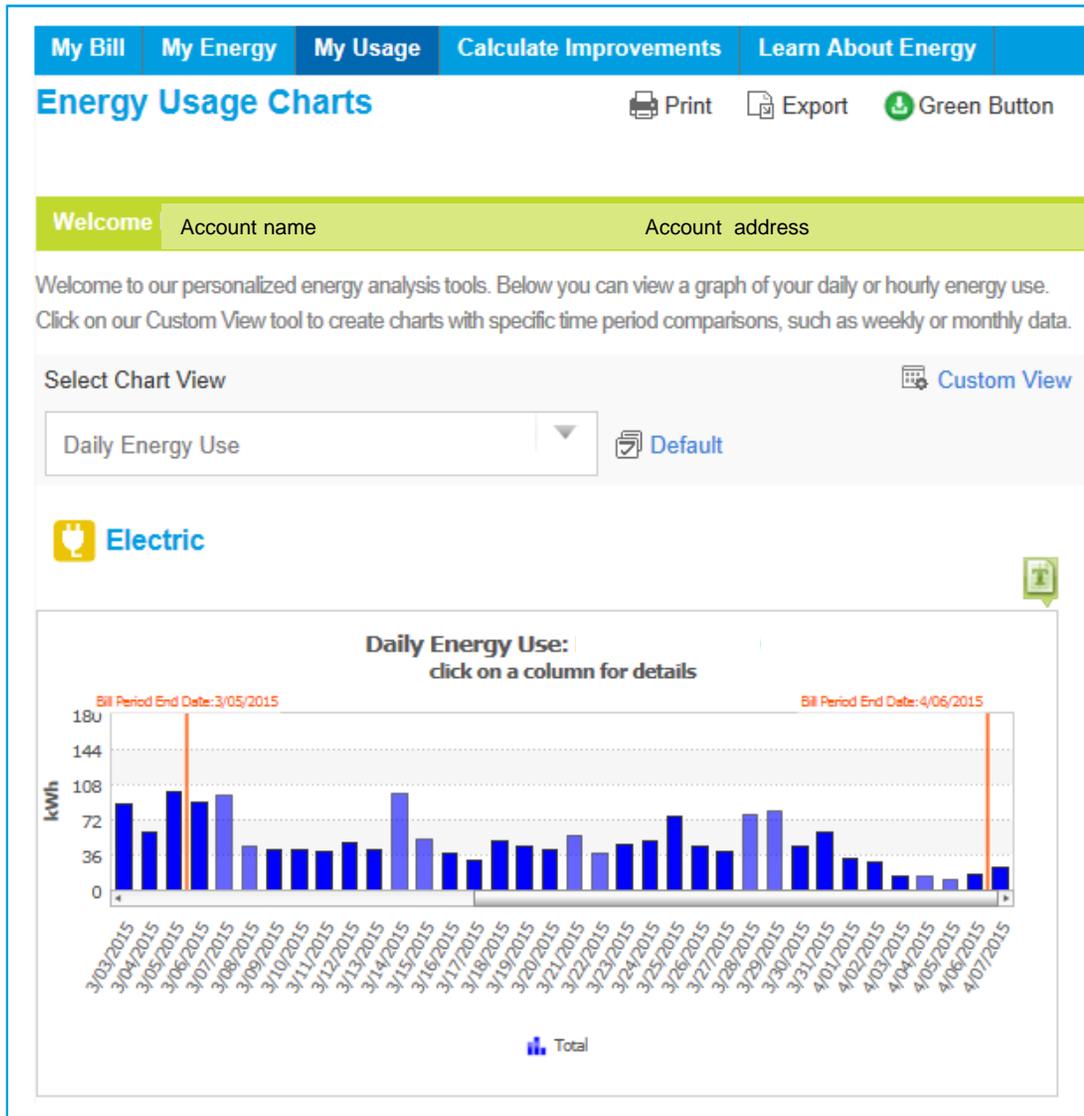


Electricity

### Find savings opportunities.

Go to the **My Energy** section to find savings options that are right for you.

# My Account – Energy Use Data



# My Account – Savings Calculators

## Tools to help you improve your home

This section is filled with tools for finding the most efficient improvement projects for your home.

### Lighting Improvements

Find out how to improve your home by using efficient lighting products.

[Go To Lighting Module](#)



**Lighting Calc**  
Find out how much you can save with energy-efficient light bulbs.

### Appliance Improvements

Compare your appliances with new energy-efficient models. Find out how much you can save.



**Appliance Calc**  
Calculate how much it costs to run your appliances.

### Cooling Improvements

Get detailed ways to improve your cooling system and save energy.

[Go To Cooling Module](#)



**Cooling System Calc**  
Estimate the cost of a new central A/C system and find out how much you can save.



**Fridge Calc**  
Calculate what you will save by replacing your old refrigerator with an energy-efficient model.



**Washer Calc**  
Calculate what you will save by replacing your old washer with an energy-efficient model.



**Room A/C Calc**  
Find the right size room air conditioner for any room in your home.



**Dryer Calc**  
Calculate how much it costs to run your dryer. Learn what you will save by replacing your old dryer with an energy-efficient model.